

JAY STUART

Bolingbrook IL 60440 (331) 454-8737

jay.stuart1@yahoo.com www.linkedin.com/in/jaylstuart

CAREER SUMMARY

Bilingual results-driven operations executive with extensive leadership experience in facilities and multi-unit operations across diverse industries. Proven success in driving strategic initiatives, operational efficiency, and customer satisfaction. Recognized for transforming underperforming units, leading customer care improvements, and aligning operations with business goals in complex, regulated environments.

CORE QUALIFICATIONS

- Leadership in multi-site, service-driven operations
- Talent acquisition, team development & coaching in English and Spanish
- Financial management, budgeting & cost control
- Sales acumen & client relationship building
- Quality assurance, safety compliance & risk management

PROFESSIONAL EXPERIENCE

Bee Line Commercial Cleaning

Chicago, IL

Vice President Operations

Jun '24 – Oct '24

- Reviewed, assessed and implemented operational excellence initiatives for more than 600 employees across multiple states. Lines of business included healthcare (including senior focused environments), education, sports, corporate, and industrial
- Retained and restored relationships with several clients through consistent communication, quality assurance and innovations to enhance partnerships
- Managed the safety program with the focus on education of high touch points through mock cleaning simulations, infection prevention, and reduction of potential cross contamination

Jones Lang LaSalle (JLL)

Chicago, IL

Senior Director Business Operations – project controls

Sept '21 – Feb '24

- Guided a team of 20 employees in performance management, CMMS utilization, contract compliance in the facilities management office with more than 800 employees
- Task force leader driving strategic initiatives; transformation and governance, CMMS transition, JLL internal global audit, BI Platform and data warehouse for better data analytics and reporting
- Managed \$57 million in client vendor contracts while tracking all inspections, deficiencies and repairs for third party vendors for more than 520 campuses and 62 million square feet

Aramark Corporation**Chicago, IL***Facilities District Manager- Chicago Public Schools District**Oct '19 – Sept '21*

- Led facilities operations for 445 employees totaling more than 7.6 million gross square feet including a budget of 3.5 million in consumables including Ecolab's cleaning chemicals.
- Enforced safety regulations for Aramark and Chicago public schools using CDC, EPA, and ASHRAE regulations for Covid-19. Adhered to compliance guidelines with OSHA, DOB, fire department, CDPH, and elevator compliance
- Partnered with Chicago Public Schools' leadership team to develop more than 100 SOP(s) thereby streamlining quality control systems which enhanced the overall educational experience

SodexoUSA**Chicago, IL***Facilities District Manager**Feb '14-Feb '19*

- Directed facilities operations for 12 campuses, oversaw 12 directors and more than 200 employees
- Elevated and enhanced an exceptional student experience on campuses of more than 6 million square feet and \$41 million in managed volume
- Increased revenue and profit margins by adding staff, and cross-selling services which resulted in 21% annual growth in revenue and 30% increase in profit

*General Manager - Campus Services**Jun '97-Feb '14*

- Oversaw facility operations with 45 employees for more than 900,000 square feet and 104 acres
- Led account oversight of additional off-site campuses in Illinois (Lisle, Naperville and Springfield) and Mesa, Arizona
- Achieved 99% or better in safety audits

EDUCATION**Iowa State University**

Bachelor of Science - Hotel, Restaurant and Institution Management

Certifications

CMMS, SOP development

OSHA 10 certified, CMI certified (via ISSA)

Lean Six Sigma Yellow Belt

VOLUNTEER OPPORTUNITIES

American Red Cross, Feed My Starving Children, Loaves and Fishes, Aramark Community Neighborhood enhancements, Hesed House Homeless Shelter